

CTT+™ Certified Professional

This is to certify that

Richard Rose
Candidate Name

COMP10545537

CompTIA ID Number

has successfully completed the CompTIA Certified Technical Trainer (CTT+) certification requirements demonstrating proficiency in the following competencies:

- Analyze course materials and learner information
- · Assure preparation of the instructional site
- · Establish and maintain instructor credibility
- · Manage the learning environment
- Demonstrate effective communication skills
- Demonstrate effective presentation skills
- Demonstrate effective questioning skills and techniques

- Respond appropriately to learners' needs for clarification or feedback
- Provide positive reinforcement and motivational incentives
- · Use instructional methods appropriately
- · Use media effectively
- · Evaluate learner performance
- · Evaluate delivery of instruction
- · Report evaluation information

This certificate is being awarded by CompTIA, the global organization representing more than 10,000 companies and professional IT members. As the leading association representing the international technology community, CompTIA provides vendor-neutral certifications in PC service, networking, Internet, document imaging management, IT project management, e-business, technical training and Linux technologies. CompTIA certifications are funded, built and governed by industry leaders who provide continuous content expertise on a global basis. These programs are also recognized by other leading certification developers like Cisco, IBM, Intel, Microsoft and Novell.